

Muralidhar Areti

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Profile

I provide creative and innovative solutions using modern Business Intelligence (BI) tools and techniques along with industry best practices to leverage data, solve problems and enhance operating capabilities.

Experience

MANAGER, BRANCH PERFORMANCE & ANALYTICS – 2016-PRESENT

RETAIL: HEAD OFFICE, CIBC FIRSTCARIBBEAN, BARBADOS

- Measure, track and manage the performance of sales, credit growth and service improvements for Retail staff and departments in 55 branches across 17 countries
- Provide analytic and reporting solutions to enhance business operations and drive desired behaviors
- Provide Business Intelligence solutions to automate and enhance mission critical deliverables
- Provide regular reports and presentations for the Senior Executive Team, Board of Directors and the Chief Executive Officer
- Manage the full lifecycle of projects and resources from requirements through delivery

SYSTEMS DEVELOPER – 2012-2016

TECHNOLOGY: FINANCE & BUSINESS INTELLIGENCE, CIBC FIRSTCARIBBEAN, BARBADOS

- Provide full end-to-end data solutions that require Data Marts, Extract-Transform-Load (ETL) Systems, interactive dashboard and ad-hoc, self-service reporting capabilities
- Provide Business Intelligence Solutions to various departments and business sponsors to automate and solve problems
- Upgrade legacy reporting systems and processes
- Created an in-house sales tracking and pipeline management tool
- Award: Service Excellence 2014
- Award: Team Process Improvement 2013

RESIDENT ASSISTANT, FLORIDA INSTITUTE OF TECHNOLOGY, MELBOURNE, FLORIDA, USA – 2007-2010

- Manage residence halls to ensure a safe and friendly living environment
- Organize campus events and team building exercises for community service, education and entertainment
- Student Orientation Leader
- Manage schedules and duty rotations for the department
- Organize training for new Resident Assistants

ENGLISH LANGUAGE COACH, FLORIDA INSTITUTE OF TECHNOLOGY, MELBOURNE FLORIDA, USA – 2009-2010

- Managed building and inventory to facilitate regular arrivals and departures for non-English speaking students entering the English as a Second Language (ESL) program
- Provide one-on-one coaching sessions for non-English speaking students
- Organize events and activities for non-English speaking students to interact with the campus and local communities

Education

M. SC. BUSINESS INTELLIGENCE, FULL SAIL UNIVERSITY, ORLANDO, FLORIDA, USA – 2014

- Course Highlights: Business Intelligence Technologies, Analytics, Data Mining, Patterns and Recognition, Process Modeling and Analysis, Data Visualization and Creative Reporting
- Advanced Achiever Award Winner
- Graduated Salutatorian

B. SC. COMPUTER ENGINEERING, FLORIDA INSTITUTE OF TECHNOLOGY, MELBOURNE, FLORIDA, USA – 2010

- Course Highlights: Digital Signal Processing, Microprocessor Processing, Computer Architecture, Static and Dynamic Systems (Mechanical Engineering elective), Mechatronics (Graduate level Mechanical Engineering elective)

Skills & Hobbies

BUSINESS INTELLIGENCE

- Tableau Desktop 10 Qualified Associate
- Tableau Server Administration
- Alteryx Designer
- Data Warehousing, Data Marts, Extract-Transform-Load (ETL) Systems
- Process Automation
- Microsoft SQL Server

VISUAL GRAPHICS DESIGN

- Adobe Photoshop
- Adobe Illustrator

OTHER SKILLS

- Application Development (C, C++, Visual Basic, R, HTML)
- Photography
- SharePoint Administration
- SharePoint Workflow Development